PROFLEX® GOLD

PROFLEX® Gold Warranty
15 YEARS

LIMITED GUARANTEE

Subject to the conditions and limitations stated in this document, PROFLEX® warrants to the original owner that the PROFLEX® Products (listed in the table below), when used in a complete System with approved flooring and over approved substrates, (as listed on PROFLEX® Product Data Sheets), under normal use, effective from the date of installation for the period of time owned by the original owner, up to 15 Years. PROFLEX® will pay for replacement of the portion of the installation that involves the defective product. This payment will include finish materials, labor and installation; provided the cost per square foot to PROFLEX® does not exceed the original cost of installation per square foot. This guarantee is prorated after the first 10 years.

15 YEAR System Products

Surface Preparation	***Adhesives and Thinsets***
PROFLEX® IFR with PROFLEX® Liquid Latex as Primer PROFLEX® MS225 (Two-coat Application up to 15 lbs. or 95% RH) PROFLEX® AF300 HYDRA-STOP (Two-coat Application up to 25 lbs. or 100% RH) PROFLEX® DPU with Primer PROFLEX® Elastomeric Membranes with Primer PROFLEX® Feather Flex HYDRA-MAX™ (Exterior use) PROFLEX® HYDRA-LOCK® PROFLEX® HYDRA-MAT® PROFLEX® HYDRA-SEAL® HYDRA-WELD™ PROFLEX® LV-100 / 200 PROFLEX® MSI PROFLEX® PSP PROFLEX® RCU® Membranes PROFLEX® RCU® RL5 PROFLEX® SLU with Primer PROFLEX® SP1 Primer PROFLEX® SUPERSCREED PROFLEX® USL PROFLEX® UCM® UNCOUPLING MEMBRANE	PROFLEX® PRO-STICK 27 mixed with Liquid Latex PROFLEX® PRO-STICK 40 LHT PROFLEX® PRO-STICK 42 PROFLEX® LIBERTY LHT PROFLEX® PRO-STICK® 42R PROFLEX® PRO-STICK® 50 PROFLEX® PRO-STICK® 76 PROFLEX® PRO-STICK® 77 PROFLEX® PRO-STICK® 85 PROFLEX® PWA® 200 PROFLEX® PWA® 500 PROFLEX® Sanded Grout (mixed with Grout Guard) PROFLEX® Unsanded Grout (mixed with Grout Guard

Exclusions and Exceptions

PROFLEX® is not responsible for any of the following: structural failure or workmanship not performed in accordance with PROFLEX® or other manufacturers' instructions and/or the applicable industry standards; normal wear and tear resulting from usage; losses due to delays or any other consequential damages; installations with improper substrate preparation; damage due to flooding, hydrostatic pressure, puddling, improper maintenance, sewer backup, acts of God, excessive or low relative humidity or any issues not related to excessive moisture proven to be coming through the moisture vapor barrier; wood floors not installed in accordance with the wood flooring manufacturer's recommendations including, but not limited to, temperature, relative humidity, and proper maintenance; wood floors not installed in accordance with the wood flooring manufacturer's most recent published literature pertaining to glue down installations, including but not limited to, wood flooring acclimation, expansion space, jobsite temperature, relative humidity and airflow requirements. PROFLEX® will repair or replace the affected floor area one time only. This Limited Warranty is to the original owner only and is nontransferable. **All warranties not to exceed Finished Flooring Manufacturers wear warranty.**

Should a claim be made against this PROFLEX® warranty, PROFLEX® must be informed in writing by the claimant within thirty (30) days of the occurrence of the alleged manufacturing defect. An authorized PROFLEX® representative must be able to inspect the alleged manufacturing defect **BEFORE DEMOLITION OF THE AFFECTED AREA BEGINS**. Claims submitted after demolition will not be valid. This limited guarantee is given in lieu of all other express warranties. Any implied warranties arising by operation of law are limited to the fifteen (15) year replacement guarantee period. **This guarantee is not transferable.**

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2.5.2025

Member of TCNA

Member NWFA National Wood Flooring Association